



24/7/365
care at your fingertips.

Habitat for Humanity employees now have access to ESIS NurseLine. ESIS, a division of Chubb, specializes in Workers' Compensation claims. This medical hotline allows injured employees to receive appropriate care and start the notice of injury in a single call.

In the event of an emergency, contact **911**.
For nonemergency injuries, contact the NurseLine at **(833) 808-2106**.

Reporting an injury with ESIS NurseLine

After calling into the NurseLine:

1
The nurse will speak with the employee, complete an assessment and provide a referral for medical care or self-care.

2
If the nurse recommends medical care, they will provide directions to network medical facilities and share pharmacy program information.

3
If the recommendation is self-care, the nurse will attempt to follow-up with the employee within the first 48 hours. The employee can also call back at any time if condition worsens.

4
To conclude the call, the nurse will ask to speak with the manager (if available) to provide them with the disposition of care and conclude the call.

Follow up reports

Once the employee receives care:

■
A point of injury (POI) report will be emailed to designated recipients outlining the injury and recommendations.

■
If the employee is sent for care, NurseLine will send the first report of injury to ESIS, and the claim will be reported. An ESIS adjuster will then reach out to the injured employee and location to complete the investigation.

Contact Lockton Affinity at **(888) 553-9002** to learn more about the **ESIS NurseLine**.

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